

COMMUNITY

goodwill

In 2017 Goodwill had 201 volunteers who completed a total of 11,018.75 hours!
\$779,600 spent helping people directly from Goodwill funds. 18,171 services provided.
3,391 individuals and families served.



45 families with 108 children engaged in Life Guides, a 20 year commitment to families who want to exit poverty

INCOME & JOBS

1,277 people received IN PERSON tax assistance
332 people received ONLINE tax assistance



310 Goodwill Team Members employed in our 6 county service area
50 cars donated to Workers on Wheels to help workers maintain employment

EDUCATION



15 GEDs awarded
21 Grade Level Improvements

IMPROVEMENT



Became an ISO registered Facility (ISO 9001:2015)
ISO 9001 is the ultimate global benchmark for quality management and a critical tool for boosting a company's success, profitability and market potential.

ENVIRONMENT



10,189,920 pounds of Donated Material diverted from landfills
250,473 material donors

SAFETY

813 days of no lost time



Contributions Individuals

Alford, Melvin
Allegn, Sarah
Anderson, Dan & Jodi
Armiger, Jon
Ash, Cathy
Ayres III, Herbert R
Ballard, Christine
Beaton, Nanette
Berry, Matthew
Billings, Jennifer
Robert Borgos
Bowen, Jack & Jeanne
Bradford, Dr. James Richard
Bradford, Julie Sanderson
Bresnahan, John P
Bursma, Penny
Cannon, John & Edythe
Carpenter Family
Carter, James & Carol
Clinthorne, James & Mary
Coleman, James & Judith
Colgren, Joan
Conley, Dennis & Jeanne
Crawford, Denise
Denenfeld, Stephen & Marlene
Dillworth, John
Dillworth, Gwendolyn
Dolan, James & Patricia
Droppers, Kurt & Debbie
Dunbar, Robert
Dykuis, John
Edmonds, Thomas & Nancy
Ehlers, Ron
Ensfield, Kay
Ericksen, Craig & Cathy
Esmond, Helen
Faworski, Sheldon H
Foster, Byron & Nancy
Freed, Karl
Fried, Suzanne D
Fulkerson, Bill
Gardner, Arlene
Giovannini, Dorothy
Green, Julie
Grinder, David & Kristine
Grinfeld, Branko & Jasna
Haan, Curtis & Margaret
Haffenden, Joan
Hall, William
Ham, Caroline R
Hammond, Christine
Hanna-Davies, Tobi
Harrison, Brian Harrison
Harter, David
Hartsig, Carl Arthur
Hayes, Robert & Mara
Herzog, Kevin
Higdon, Al
Higgins, Sally
Higley, William & Margaret
Hill, Thomas & Patricia
Hill, Sonia

Hintze, Ferdinand
Hodgkinson, Michael & Angela
Hudson, Paul
Humphrey, Robert
Jerkins, Joseph
Johnson, Michael & Georgann
Kilgore, Ron
King, James & Carol
Kittredge, John & Mary
Kittredge, Bob & Trisha
Krawutschke, Peter & Eleanor
Krueger, Dieter & Agathe
Kucinski, Jon
Kuivenhoven, Ronald & Kathleen
LaBrenz, Shari
Larson, Branch & Mary
Lathrop, Michael & Ann
Lavender, PhD, Maryann
Linden, John A
Malecki, Martin & Dorita
Manni, Richard & Rayline
Mansager, Tom & Pam
Mason, Betty Upjohn
Maurer, David
McCarthy, Kevin & Denise
McClead, Chris
McCollum, Monte & Katie
McGlenn, Dan & Carol
McLellan, Jerry & Nancy
McManigle, Debra & Kerry
Medsker, James
Meitz, Donald & Diane
Moormann, Deborah
Morrison, Tim & Judith
Mrs. Julie Sanderson Bradford
Dr. James Richard Bradford
Oberholtzer, Judith
O'Boyle, Robert & Kay
Oliphant, Thomas
Opalewski, Jan
Orman, Joan
Orosz, Joel & Florence
O'Toole, John & Pat
Penny, Ron
Phillips, Doug & Sondra
Pigeon, Ed
Pohutski, Amy
Polokoff, Edwin
Ponchillia, Jimmy Sue
Redmond, William & Kathleen
Renwick, Jamey
Richmond, Esther
Robeck, George & Louise
Roberts, Orlin & Carolyn
Robinson, Edward & Stephanie
Jorge Rodriguez
Roe, Keith & Judith
Rogers, Douglas
Russell, Rick & Lynn
Schley, Terry & Jacqueline
Schupan, Marc & Jeanne
Shouse, Dennis

Shuler, Weatherspoon & Missouri
Staley, Ric & Connie
Stein, Bruce
Stevenson, Mary Lout
Stirzinger, Bradley & Beth
Sweany, Ray & Ann
Taylor, Robert & Amy
Terranella, Susan
Teutsch, Frederick & Julia
Thompson, Allan & Sandra
Thompson, Keith
Thornton, Karen
Tilman, Robert & Barbara
Todd III, John & Jane
Tydeman, Ruth
Tyler, Mary L
Upjohn Mason, Betty
Van Zoeren, Charles & Joan
Vanderberg, Thomas
Vineyard, Marilyn
Vollink, Calvin & Jean
Washington, Von Hugo & Frances
Westerman, Dr Richard
Whaley, Fredrick
Williams, James & Kathryn
Workinger, Alan
Wright, Alan & Sara
Yarbrough, Leanne



Adams Outdoor Advertising
Arbor Financial Credit Union
Ascension Health
Century 21 Affiliated
Chemical Bank
Consomers Concrete Corporation
CTS Telecom, Inc
Dollar General Literacy Foundation
Dorothy U. Dalton Foundation
Eaton Corporation
First National Bank
GreenStreet Marketing & Design
Gun Lake Tribe
Hammond Foundation
Irving S. Gilmore Foundation
Jansen Valk Thompson Reahm, PC
John E. Fetzer Institute, Inc.
Kalamazoo Community Foundation
Kalamazoo Country Club
Keystone Solutions

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2017
2018

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Business and Foundations

KSS Enterprises
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Creek Kalamazoo Region
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of Medicine
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WWMT - Channel 3

FINANCIAL

2017 Sources of Operating Revenue

Mission Services Fees and Grants	\$627,000
Retail Sales of Contributed Goods	\$10,229,000
Contract and Custodial Services	\$867,000
Donations and Other Revenues	\$444,000
Total Revenue	\$12,167,000

Operating Expenses

Supplies / Cost of Goods Sold	\$1,580,000
Wages and Salaries	\$6,308,000
Benefits and Taxes	\$1,410,000
Building / Maintenance Costs	\$1,106,000
Professional Fees / Services	\$829,000
Depreciation	\$323,000
All Other	\$387,000
Total Expenses	\$11,943,000

Funds Available for Community/Program
Development and Agency Growth \$224,000

Audited Report. The financial records of Goodwill Industries are audited each year by an independent auditing firm.

The People of Goodwill Thank You for Your Support

Our apologies if your name was inadvertently omitted.
Please contact our office 269.382.0490.

WORKERS ON WHEELS

Vehicle Donations 2017

Robert Bash	Marsha Binkley
Dan Phelps	Shannon Paul Grace
Darryl Chapman	James Betts
Kimberly Melvin	Randy L Rowlson
David Mulnix	Leo Goddeyne
Paul & Aimee Foster	Joanna Dalee
Kevin D Kuss	David L Harn Jr
Garry L Davisson	Wayne V Halferty
Inedia Morris	Tamara Creek
Tina M Titus	Dimberly & Inedia Morris
Steven T Champion	Julie Gorsalitz
Chassix	Ann D Brown
Nicole Elzinga	Charles N Hays
Ella Marshall	Kalamazoo College
Jeffrey Patton	Amber Lyn Paggeot
Degorah Vliek	Robert Brewer
Willaim Wilbur	Elizabeth Kelm
Jennifer Ann Clark-Buszka	Calvin Harshberger
Jonnie Wilhite	Patrick McFinton
Regis Romanak	Nicholas & Laurie Zafer
Fredick S Whaley	Maegan & Susan Gibson
Julie Lindner	Bassam Harik
Byran Zocher	Virginia L Obrien
Robert Faske	Renata Roman
Janet Zurenko	Charles W Druggel



Our Values

Success

Meeting the goals that we set for ourselves.

Collaboration

Working together to achieve our mission.

People

It's why we are here.

Positivity

We can change the world one life at a time.

Mission

To improve the community by providing employment, education, training and support services tailored to individual needs.

Auxiliary aids and services available upon request to individuals with disabilities. This institution is an equal opportunity provider, and employer. Michigan Relay Center 711 (Voice and TDD)

The Business of Changing Lives ... Visit us online at www.goodwillswmi.org



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Intertek

